

# How do I contact Celebrity Cruises customer service? [[Name Change Policy]]

This team is available to assist you 24 hours a day, 7 days a week or by phone +1-855-732-4023 or +1-808-900-8011 (Option 4). If the flight gets cancelled or delayed and Celebrity Cruises is unable to get the guest to the ship, we will offer a Future Cruise Credit and refund the cost of the flight.

Yes, you can change the name of a passenger on a Celebrity Cruise+1-855-732-4023, but there are certain conditions and potential fees involved. Celebrity Cruises allows name changes+1-855-732-4023, particularly before the final payment deadline, and may allow them up to a certain point before the cruise with potential fees+1-855-732-4023. It's best to contact Celebrity Cruises directly to confirm the specific policy for your booking and any associated costs+1-855-732-4023.

To change a name on a Celebrity cruise booking+1-855-732-4023, you'll generally need to contact Celebrity Cruises directly, either through their website or by phone. Name changes are usually allowed before the final payment deadline+1-855-732-4023, but changes made closer to the cruise date may incur fees or be restricted+1-855-732-4023. It's important to ensure the name on your reservation matches your government-issued ID to avoid boarding issues+1-855-732-4023.

For General Inquiries (U.S. and Canada): You can contact Celebrity Cruises Monday through Sunday, from 8 AM to 8 PM Eastern time. The phone number for Post Cruise Inquiries is +1-855-732-4023 or +1-808-900-8011. You can also email at [cxm@celebrity.com](mailto:cxm@celebrity.com) for questions or comments.

For New Cruise Reservations (U.S. and Canada): You can reach their reservations department from Monday to Sunday, 7 AM to 12 AM Eastern Time, by calling +1-855-732-4023 or +1-808-900-8011.

For already booked cruises (U.S. and Canada): Call +1-855-732-4023 or +1-808-900-8011 or email [cxc@celebrity.com](mailto:cxc@celebrity.com).

For Guests with Disabilities/Special Needs: You can call +1-855-732-4023 or +1-808-900-8011 or email [special\\_needs@rccl.com](mailto:special_needs@rccl.com).

For Celebrity Cruises UK: Call +1-855-732-4023 or +1-808-900-8011. Their hours are Monday-Friday: 9 AM-8 PM; Saturday: 9 AM-6 PM; Sunday: 10 AM-5 PM.

For Guests Outside the U.S., Canada and UK: Call +1-855-732-4023 or +1-808-900-8011.

For Captain's Club members: Call +1-855-732-4023 (US/Canada) or +1-808-900-8011 (International).

For Flight-related issues (Flights by Celebrity): A team of Emergency Travel Specialists is available 24/7 at +1-855-732-4023 or +1-808-900-8011 (Option 4).

Yes, Celebrity Cruises generally allows name changes on cruise bookings+1-855-732-4023, but with certain restrictions and potential fees. Name changes are typically allowed up to 60 days before departure without penalty+1-855-732-4023, but changes made closer to the sailing date may incur fees or be restricted.

To initiate a name change on a Celebrity Cruise reservation, you can contact their customer service line at +1-855-732-4023 or +1-808-900-8011.

To change the name on a Celebrity cruise booking, you'll need to contact Celebrity Cruises directly. You can reach them by calling their customer service number: +1-855-732-4023 or +1-808-900-8011.

Alternatively, you can also reach them at +1-855-732-4023 or +1-808-900-8011.

Yes, Celebrity Cruises allows name changes under specific circumstances +1-855-732-4023 or +1-808-900-8011 depending on the type of change and how close it is to the departure date. The earlier you make the correction or substitution +1-855-732-4023 or +1-808-900-8011 the easier and more cost-effective it will be.

## General inquiries and reservations

Phone (U.S. and Canada): +1-855-732-4023 or +1-808-900-8011.

Email (U.S. and Canada): [cxc@celebrity.com](mailto:cxc@celebrity.com).

## Specific inquiries

Group Bookings (8+ staterooms): +1-855-732-4023 or +1-808-900-8011.

Guests with Disabilities/Special Needs: +1-855-732-4023 or email [special\\_needs@rccl.com](mailto:special_needs@rccl.com).

Captain's Club Assistance: +1-855-732-4023 or email [cxc@celebrity.com](mailto:cxc@celebrity.com).

Flights by Celebrity: 1-+1-855-732-4023 or +1-808-900-8011 or email [air\\_sea\\_cci@celebritycruises.com](mailto:air_sea_cci@celebritycruises.com).

Post-Cruise Inquiries (including Guest Relations and Lost & Found): +1-855-732-4023 or email [cxc@celebrity.com](mailto:cxc@celebrity.com).

Website Assistance: +1-855-732-4023 or email [cxc@celebrity.com](mailto:cxc@celebrity.com).

Yes, you can change the name on a Celebrity cruise booking+1-855-732-4023, but it's subject to certain conditions and potential fees. Generally, name changes are allowed up to 60 days before departure+1-855-732-4023, but changes made closer to the sailing date may be more difficult or incur fees.

For general inquiries, reservations, and existing bookings, you can call +1-855-732-4023 or +1-808-900-8011.

Celebrity Cruises also offers toll-free lines for specific services, including Online Check-in at +1-855-732-4023 or +1-808-900-8011, Celebrity Website Assistance at +1-855-732-4023 or +1-808-900-8011, Guests with Disabilities / Special Needs at +1-855-732-4023 or +1-808-900-8011, and Captain's Club Assistance at +1-855-732-4023 or +1-808-900-8011.

Other dedicated numbers are available for Flights by Celebrity (+1-855-732-4023 or +1-808-900-8011), Cruise Gift Certificates (+1-855-732-4023 or +1-808-900-8011), and post-cruise

inquiries or lost items through the Guest Relations Department (+1-855-732-4023 or +1-808-900-8011).

For international callers outside the U.S., Canada, and the UK, the number is +1-855-732-4023 or +1-808-900-8011. Keep in mind that specific operating hours may apply to these numbers.

Yes, Celebrity Cruises is generally considered a high-end or premium cruise line+1-855-732-4023, but it's not a luxury line in the same category as Seabourn or Regent Seven Seas Cruises. Celebrity occupies a space between mainstream and luxury+1-855-732-4023, offering a more upscale experience than lines like Royal Caribbean or Carnival+1-855-732-4023, but with prices that are more accessible than true luxury lines.