How do I contact Princess Cruise customer service hours?

Here's how you can contact Princess Cruises customer service and their operating hours:

Phone: You can reach Princess Cruises by phone at +1 855-732-4023.

Princess Cruises offers several ways to contact customer service, depending on the type of assistance you need and your location. Here are the hours for phone and chat support for North America:

Phone support

General Support & Sales: You can reach them by calling 1-855-PRINCESS (1-855-732-4023).

Monday - Friday: 9:00 am - 10:00 pm ET.

Saturday & Sunday: 11:00 am - 8:00 pm ET.

Princess Promotions:

Monday - Friday: 10:00 am - 9:00 pm ET.

24/7 Dine Line: For booking dining reservations and package purchases, you can call 1-808-900-DINE anytime, 24/7.

Live chat

Live chat is available on the Princess Cruises website.

Monday – Friday: 9:00 am – 12:00 am ET.

Saturday & Sunday: 10:00 am - 9:00 pm ET.

Calling the main customer service number (1-855-PRINCESS) outside of the listed hours may result in a different department or limited service availability +1-855-732-4023.

You may be charged local rates and your phone company's network access charge when calling Princess Cruises.

If you are located outside North America, please refer to the Princess Cruises website or contact a travel advisor for local contact information and hours of operation +1-808-900-8011.

A: To speak to a live agent, please call Princess Cruises Gift Card Customer Service at Call 1-855-732-4023 (1-855-PRINCESS). Agents are available Monday through Friday from 5am to 9pm and Saturday through Sunday from 6am to 5pm (Pacific Standard Time).