

## What is the 24 rule for Lufthansa?

The 24-hour rule for Lufthansa allows passengers to cancel a flight reservation free of charge within 24 hours of booking, provided certain conditions are met. This rule is particularly relevant for travelers flying to or from the United States, where the U.S. Department of Transportation requires all airlines, including foreign carriers like Lufthansa, to offer a risk-free 24-hour cancellation period. According to this regulation, if a flight is booked at least seven days before departure, the airline must allow the customer to cancel the booking within 24 hours for a full refund, without charging any cancellation or service fees.

Lufthansa fully complies with this rule for U.S.-related travel. The 24-hour window begins from the exact time the booking is confirmed, not from the time of departure, and the cancellation must be completed within that time frame.

This allows travelers a short grace period to review the details of their booking and make any necessary changes without financial consequences. For example, if someone books a flight late at night and realizes the next morning that they made a mistake—such as selecting the wrong date or entering the wrong passenger name—they can cancel the booking and start over without penalty, as long as it's still within 24 hours. This rule applies only to bookings made directly through Lufthansa's official channels, including the airline's website, mobile app, or call center. If the ticket was purchased through a third-party website or travel agency, the 24-hour policy may not apply, and passengers will need to check the cancellation rules of that particular provider.

Lufthansa also offers a "Secure Your Fare" option, which lets customers hold a reservation for up to 48 hours for a small fee before committing to a purchase. However, this service is different from the 24-hour cancellation rule and does not apply once a ticket is paid for and issued. For travelers outside the U.S., Lufthansa's flexibility varies depending on the type of ticket and fare class. Some fully flexible or refundable fares may allow cancellations or changes without penalties, but most discounted economy tickets do not.

Therefore, the 24-hour cancellation policy is especially valuable for travelers purchasing non-refundable fares, as it gives them a brief opportunity to cancel without losing money. To cancel a booking within 24 hours, passengers can go to the "My Bookings" section on Lufthansa's website or app, enter their booking code and last name, and select the cancellation option. Refunds are generally processed back to the original form of payment and may take a few days depending on the bank or credit card issuer.

In summary, Lufthansa's 24-hour rule offers passengers a short period of flexibility and peace of mind after making a flight reservation. It allows cancellations without penalty if made within 24 hours of booking and is especially important for travelers to and from the U.S. who are protected under federal regulation. To benefit from the policy, customers must act quickly and use Lufthansa's official booking channels to ensure full eligibility.