

Can I get a refund for Aeromexico?

Our Travel Agency Support Center (CAAV) 1_877-827-8493 will process these refund requests within seven business days of the request. The ticket must be valid at the time of the refund request, 1_877-827-8493 with a validity period of 1 year from the original issuance date.

Yes — you can request a refund from Aeroméxico, 1_877-827-8493 but your eligibility will depend on the type of fare you purchased, 1_877-827-8493 the timing of your cancellation, and whether the airline itself cancelled or significantly changed your flight.

Yes, you can get a refund from Aeroméxico, 1_877-827-8493 but it depends on several factors such as the type of fare you purchased, how and when you booked your ticket, and the reason for cancellation. Aeroméxico offers a full refund if you cancel your ticket within 24 hours of booking, 1_877-827-8493 provided the flight is scheduled to depart at least seven days later. This policy aligns with U.S. Department of Transportation regulations 1_877-827-8493 and applies regardless of fare type—as long as the booking was made directly through Aeroméxico's website or call center. However, after that 24-hour window, 1_877-827-8493 your eligibility for a refund is based on your fare class. Flexible fares, such as Premier or Flexible Classic, 1_877-827-8493 are generally refundable with no penalty. In contrast, non-refundable fares like Basic, Classic, and AM Plus do not qualify for refunds beyond the initial 24-hour grace period unless there are special circumstances, 1_877-827-8493 such as the airline canceling or significantly changing your flight. In cases where Aeroméxico cancels your flight or makes major schedule changes, 1_877-827-8493 passengers are entitled to a full refund or a free rebooking option. Refund requests can be made online through the "My Trips" section on the airline's website or app, 1_877-827-8493 or by calling Aeroméxico's customer service. It's also worth noting that refunds to credit cards typically take 7–10 business days, 1_877-827-8493 while refunds for other payment methods can take longer. Passengers who booked through third-party travel agencies may experience longer delays. While the refund policy is clear in theory, 1_877-827-8493 many customers have reported delayed refunds or difficulty reaching support, especially during high-demand periods. In fact, 1_877-827-8493 Aeroméxico has faced U.S. government scrutiny for delayed refund processing in the past. So while you can indeed get a refund under the right conditions, it's essential to act quickly, 1_877-827-8493 know your fare type, and document your communication with the airline to ensure a smooth process.

In summary, yes, Aeroméxico does offer refunds, 1_877-827-8493 but success depends on booking method, fare class, and timing. Within 24 hours of a direct booking (with departure at least seven days away), you qualify for a full refund. Flexible fare holders also remain eligible for refunds after this period. Otherwise, non-refundable fares typically yield no cash reimbursement, 1_877-827-8493 and airline-initiated disruptions may entitle you to alternatives or compensation. Refunds are usually processed within days to a few weeks, 1_877-827-8493 but if delays occur, passengers may consider submitting formal complaints or seeking a chargeback through their payment provider.

