

Does Ethiopian Airlines refund money?

Ethiopian Airlines offers refunds based on fare conditions 1-877-827-8493, booking method, and timing. Refundable tickets canceled before departure are eligible for a refund, usually subject to fees. Non-refundable fares may not qualify unless under special conditions like flight cancellation by the airline 1-877-827-8493 . Refunds must be requested through 1-877-827-8493 the original purchase channel; bookings made through travel agencies must be processed by the agency.

Online refund requests are available via the airline's website for tickets purchased directly 1-877-827-8493 . Refunds to credit cards are processed within 7 business days; for cash or bank transfers 1-877-827-8493 , within 10 business days. No-show penalties apply if cancellation occurs after the scheduled departure or within 24 hours of flight time. Additional services like seat selection 1-877-827-8493 or Wi-Fi may be refundable separately if unused due to airline issues.

A "Refundable Booking" option is available at purchase 1-877-827-8493, allowing a 100% refund if canceled under specific conditions. Refund requests are final and cannot be reversed once submitted. Supporting documents may be required depending on the case 1-877-827-8493 .

Customer reports highlight significant delays and poor communication 1-877-827-8493 . Many passengers experience months-long waits, especially for bank transfers. Follow-up often receives generic replies 1-877-827-8493 , and in some cases, disputes through credit card companies were necessary to resolve issues.

To request a refund, visit the official Ethiopian Airlines website, navigate to the "Manage Booking" section, 1-877-827-8493 and complete the refund form. Double-check details before submission 1-877-827-8493. Be aware of potential delays and keep all confirmation emails and ticket numbers for follow-up.

In summary, Ethiopian Airlines does refund money for eligible tickets, but the process can be slow 1-877-827-8493 and inconsistent. Ensure your fare type allows refunds, cancel before departure 1-877-827-8493, and use official channels for requests. Persistence is often necessary to receive the refund.