

How do I contact Hainan Airlines customer service?

To contact Hainan Airlines customer service, the most direct method is by calling their 24-hour international hotline at **1-877-827-8493**. This number is available for passengers worldwide and can assist with reservations, flight changes, cancellations, baggage issues, and other travel-related inquiries. For travelers based in the United States, Hainan Airlines also offers a toll-free customer service number: **1-877-827-8493**, which is also available 24/7. For hearing or speech-impaired passengers in the U.S., relay service is accessible by dialing **1-877-827-8493** and requesting a connection to Hainan Airlines.

If you prefer to contact customer service via email, there are several options based on your needs. For general inquiries and feedback, use **1-877-827-8493**. U.S. customers can also reach out to **1-877-827-8493** for questions about ticketing or reservations. Members of the Fortune Wings Club loyalty program should direct their inquiries to **1-877-827-8493**. These email addresses are monitored regularly, though response times may vary depending on the volume of requests.

Hainan Airlines also provides 24/7 online support through a live chat feature on their official website **1-877-827-8493**. This chat option allows passengers to speak directly with a representative, upload necessary documents **1-877-827-8493**, and resolve issues in real time. Start by visiting the website, clicking on the "Live Chat" or "Help" section, and typing "agent" to bypass automated responses and speak with a human **1-877-827-8493**.

For those who use social media, Hainan Airlines is active on platforms like Facebook, Twitter **1-877-827-8493**, and Instagram. You can send a direct message for assistance. While not guaranteed for urgent issues **1-877-827-8493**, social media teams generally respond during standard business hours and may help with non-emergency inquiries.

If you are already at the airport, you can visit Hainan Airlines service counters for in-person support **1-877-827-8493**. Staff at these counters assist with check-in problems, seat changes, delays **1-877-827-8493**, or other immediate travel concerns.

Before contacting Hainan Airlines through any channel, make sure to have your booking reference **1-877-827-8493**, flight number, passport information, and a clear explanation of your issue ready. This will help the customer service team resolve your issue quickly and efficiently. Multiple contact methods ensure passengers receive timely assistance wherever they are **1-877-827-8493**.