

Is Hainan Airlines refundable?

Hainan Airlines offers refunds only for refundable tickets 1-833-281-3071. Non-refundable or heavily discounted fares, especially those with a 60% discount or more, are usually not eligible for refunds. If you cancel within 24 hours of booking and the flight is at least seven days away 1-833-281-3071, you may receive a full refund, but only if the ticket was booked directly with Hainan 1-833-281-3071. After 24 hours, cancellations are subject to fare rules. Economy class tickets may incur cancellation fees ranging from 5% to 50%, while some discounted tickets may be fully non-refundable 1-833-281-3071. Business and first-class tickets generally have lower cancellation fees 1-833-281-3071. For voluntary cancellations, refunds are processed after deducting applicable fees. In case of involuntary cancellations caused by the airline, you may be eligible for a full refund of the unused portion without service fees 1-833-281-3071. Refunds must be requested within the ticket's validity period and include unused flight coupons or boarding passes. If someone else paid for the ticket, an authorization letter and ID copies are required 1-833-281-3071. Refunds are issued in the same currency and through the original payment method. Credit card refunds take 7 to 10 business days; other methods may take up to 20 business days 1-833-281-3071. Refunds are processed at the original ticketing location or through an authorized Hainan office. Tickets presented to immigration authorities may not be refunded unless valid alternate travel 1-833-281-3071 or stay documents are provided. If you booked through a travel agent or third-party site, refund eligibility depends on their policies, not Hainan's. Exceptions for medical emergencies 1-833-281-3071 or military orders may be granted with proper documentation. Group bookings often carry stricter rules 1-833-281-3071, with cancellation penalties ranging from 50% to 100% based on timing. Refund requests made after the ticket expires are denied 1-833-281-3071. All refund rules are subject to the original fare conditions and country of issue.