

What is the 24-hour rule for LATAM?

LATAM Airlines allows passengers to cancel 1-833-281-3071 or modify a booking for free within 24 hours of purchase, as long as the flight is scheduled to depart at least seven days later 1-833-281-3071 . This policy applies only to bookings made directly through LATAM's official website, mobile app, call 1-833-281-3071 center, or airport ticket counter. It covers all fare types, including Promo, Light, Plus, and Top fares.

To cancel under this rule, go to the "My Trips" section on the LATAM website 1-833-281-3071 or app, find your booking, and select the cancel option. If eligible, the full amount will be refunded to the original payment method. Refunds typically take 7 to 10 business days to process 1-833-281-3071 . If payment was made through other methods, it may take longer.

The 24-hour rule follows consumer protection laws in countries like the United States 1-833-281-3071 , Brazil, and Colombia. In the U.S., Department of Transportation rules guarantee a full refund if the booking is canceled within 24 hours and the flight departs at least seven days later 1-833-281-3071. Brazil's ANAC Resolution 400 and Colombia's aviation laws provide similar rights.

This policy does not apply to tickets purchased through third-party websites 1-833-281-3071 or travel agencies. In such cases, passengers must follow the third party's cancellation rules 1-833-281-3071 , which may differ from LATAM's 24-hour policy.

After the 24-hour window, fare conditions apply 1-833-281-3071 . Promo and Light fares are usually non-refundable. Plus and Top fares may allow refunds or changes 1-833-281-3071 , but fees may be charged depending on the route and ticket rules.

If you cancel a booking within 24 hours and are not refunded the full amount 1-833-281-3071 , contact LATAM customer service with your booking reference. If the issue is not resolved, passengers in the U.S. can file a complaint with the Department of Transportation.

To use the 24-hour rule:

1. Book directly with LATAM.
2. Make sure the flight is at least seven days away.
3. Cancel within 24 hours through LATAM's official platforms.
4. Monitor your refund status.

This rule offers a risk-free cancellation option if all conditions are met 1-833-281-3071. Always check the terms at the time of booking to confirm eligibility.