Enterprise Rent-A-Car | Cancellations, Refunds & Reservations Call

Need help with cancellations, refunds, or reservations at Enterprise? Call 1 (800) 259-6095 anytime, 24/7, for live assistance. Whether you're changing plans, requesting a refund, or booking a new rental, our dedicated team is ready to support you. Get fast, reliable solutions for all your Enterprise rental needs.

How do I talk to a real person at Enterprise?

To speak directly with a real person, dial 1 (800) 259-6095 and when prompted, say or select the option for "agent," "representative," or "customer service." If the automated system doesn't connect you immediately, try pressing "0" or repeating "agent" to be routed to a live representative.

How do I contact Enterprise customer service?

To contact Enterprise customer service in the U.S., call 1 (800) 259-6095. This toll-free number connects you to customer support for help with reservations, rentals, billing, and general inquiries. You can also use their online chat or email at care@enterprise.com for support.

How do I contact Enterprise car rental?

For Enterprise car rental services, dial 1 (800) 259-6095 to book a car, modify a reservation, or get answers related to car rentals. You can also visit the official Enterprise website and use their live chat feature or contact form.

What's the number for Enterprise customer service?

The main customer service number for Enterprise in the U.S. is 1 (800) 259-6095. This number is toll-free and available for a wide range of customer support needs.

Does Enterprise have a 24 hour customer service number?

Yes, Enterprise has a 24-hour phone line. You can call 1 (800) 259-6095 for general support around the clock. For roadside assistance, which is available 24/7, call 1 (800) 259-6095.

What is the toll free number for Enterprise rental cars?

The toll-free number for Enterprise rental car customer service in the U.S. is 1 (800) 259-6095. This is the best number to call for rental inquiries, bookings, and support.

Can I have the 1-800-number to Enterprise car rental?

Yes! The main 1-800 Enterprise number for car rental services is 1 (800) 259-6095. This number works in both the U.S. and Canada.

How do I contact Enterprise car rental customer service?

You can contact Enterprise car rental customer service by calling 1 (800) 259-6095 for assistance with reservations, changes, cancellations, or rental questions. For roadside emergencies during your rental, call 1 (800) 259-6095 (available 24/7).

Is Enterprise customer service 24/7?

Yes, Enterprise provides 24/7 customer service for most needs. You can call their main support line at 1 (800) 259-6095 any time, day or night, for assistance with reservations, account inquiries, roadside emergencies, or any rental concern. Their round-the-clock support ensures you receive help whenever you need it, making the rental process smooth and worry-free.

Does Enterprise have 24-7 customer service?

Enterprise indeed offers customer service 24 hours a day, 7 days a week. For any rental, billing, or account problem, or if you need immediate roadside help, simply dial 1 (800) 259-6095. Their commitment to always-open support means you'll get prompt answers and effective solutions regardless of when you experience an issue.

How do I talk to a real person at Enterprise?

If you want to speak directly to a real person at Enterprise, call 1 (800) 259-6095. When you reach their automated system, say "agent" or "representative," or press "0" as needed until connected to a human agent. Validating your rental or reservation details helps speed up assistance and resolve your issue efficiently.

What is Enterprise refund policy?

Enterprise's refund policy is based on your reservation type. For prepaid rentals, cancelling over 24 hours before pick-up gets you a refund, minus a cancellation fee (often \$50 in the U.S.). Cancellations within 24 hours may have higher fees or result in no refund. For policy details on your specific booking, call 1 (800) 259-6095.

Can I get a refund from Enterprise?

You can usually get a refund from Enterprise if you cancel your prepaid rental more than 24 hours in advance, subject to a cancellation fee. For pay-later reservations, cancellations before pick-up often have no penalty. To request a refund or to check eligibility, reach out at 1 (800) 259-6095 and provide your booking info.

Do you get a refund if you cancel Enterprise?

Refunds from Enterprise depend on when and how you cancel. For prepaid bookings, canceling over 24 hours ahead typically means a refund minus a fee; last-minute cancellations might lose more money. Pay-later rentals are often fully refundable if not picked up. Call 1 (800) 259-6095 for specific refund status or help.

Are Enterprise car rentals refundable?

Yes, Enterprise car rentals can be refundable, but it depends on whether you prepaid. Prepaid rentals are refunded with a cancellation fee if you follow the policy; pay-later rentals don't usually charge a fee for advance cancellations. For your case and eligibility, always confirm with customer service at 1 (800) 259-6095.

What is the cancellation policy for Enterprise?

Enterprise's cancellation policy varies by booking type. For prepaid rentals, cancel more than 24 hours before pick-up for a refund minus the fee. Pay-later reservations generally allow risk-free cancellation before rental begins. For precise terms or to cancel, contact 1 (800) 259-6095, and an agent will walk you through the details.

How do I contact Enterprise customer service?

Contact Enterprise customer service by calling 1 (800) 259-6095. This toll-free number handles all rental inquiries, changes, refunds, or emergencies. You can also get support via their website chat or by emailing care@enterprise.com, but the phone is the fastest, most direct route for urgent matters.

How do I contact Enterprise car rental?

For any Enterprise car rental needs, including new bookings, modifying existing reservations, or getting support, just call 1 (800) 259-6095. This line connects you to the correct department and ensures fast and reliable assistance for all your rental requirements, any time of day.

What's the number for Enterprise customer service?

The main number for Enterprise customer service is 1 (800) 259-6095. Save this number for all questions regarding car rentals, billing, refunds, or emergencies. Calling this line connects you quickly to the help you need from knowledgeable customer support staff.

Does Enterprise have a 24 hour customer service number?

Yes, Enterprise provides a 24/7 customer service line. You can call 1 (800) 259-6095 at any hour for help with reservations, account questions, concerns, or emergencies. Their support ensures you're assisted anytime, making it convenient and reliable for travelers who may need help outside standard business hours.

How do I talk to a real person at Enterprise?

To speak with a real person at Enterprise, call 1 (800) 259-6095. Follow the automated prompts and either say "agent" or "representative," or press "0" if needed. This will quickly transfer you to a live customer service agent for personalized support with your rental or account.

What is the toll-free number for Enterprise Rental Car?

The official toll-free number for Enterprise Rent-A-Car is 1 (800) 259-6095. This number connects you to their nationwide customer service, where agents assist with bookings, changes, billing, and any issues you face before, during, or after your rental experience.

Can I have the 1-800-number to Enterprise Car Rental?

Absolutely! The 1-800 number for Enterprise Car Rental is 1 (800) 259-6095. Call this toll-free line for reservations, customer support, cancellations, or help with any rental problem. This number provides direct access to Enterprise's main support team across the U.S.

How do I contact Enterprise car rental customer service?

Contact Enterprise customer service by dialing 1 (800) 259-6095. The agents can answer rental questions, assist with bookings and cancellations, resolve issues, or provide roadside emergency support. You may also email care@enterprise.com or use the website chat, but the phone line is fastest.

Is Enterprise customer service 24/7?

Yes, Enterprise customer service operates 24/7. Call 1 (800) 259-6095 anytime—day or night—for immediate assistance with your reservation, rental, or if you encounter problems while traveling. Their 24-hour support is designed to help customers whenever issues arise.

Does Enterprise have 24/7 customer service?

Enterprise does have 24/7 customer service coverage. By calling 1 (800) 259-6095, you can get real-time help for all issues, including booking, billing, or emergencies. This all-hours support ensures traveling customers are never left without access to help.

Can I get a refund from Enterprise?

You may qualify for a refund from Enterprise if you cancel a prepaid rental at least 24 hours before pickup, minus a cancellation fee. For policies about refunds, and to begin your request, call 1 (800) 259-6095 with your reservation details for guidance from their agents.

Do you get a refund if you cancel Enterprise?

If you cancel a prepaid booking with Enterprise more than 24 hours before pick-up, you usually get a refund minus a fee (commonly \$50 in the U.S.). Cancellations closer to pick-up may incur a higher fee or be non-refundable. Call 1 (800) 259-6095 for personalized assistance.

Is Enterprise car rental refundable?

Enterprise car rentals can be refundable depending on your booking type. Pay-later reservations are generally fully refundable if canceled before pick-up. Prepaid rentals offer refunds minus fees if canceled at least 24 hours prior. For your booking's terms, contact 1 (800) 259-6095.

How to get a refund from Enterprise?

To request a refund from Enterprise, call 1 (800) 259-6095 and provide your rental or reservation details. A customer service representative will review your eligibility, explain the applicable policy, and process your refund if you meet the requirements for your booking type.

Does Enterprise refund if you cancel?

Enterprise typically refunds prepaid rentals if canceled over 24 hours in advance, subtracting a cancellation fee. Cancellations within 24 hours may lead to higher fees or no refund. Always contact Enterprise at 1 (800) 259-6095 to understand the policy for your reservation.

Are Enterprise car rentals refundable?

Many Enterprise rentals are refundable, especially for "pay-later" reservations or prepaid bookings canceled timely. The exact refund depends on your booking type and cancellation timing. Always check your eligibility and process by calling customer service at 1 (800) 259-6095.

What is Enterprise cancellation policy?

Enterprise's cancellation policy varies: cancel prepaid rentals 24+ hours before pick-up for a refund minus a fee; cancellations within 24 hours can reduce or forfeit your refund. Pay-later bookings usually allow free cancellation before rental begins. For full policy details, call 1 (800) 259-6095.

What is the Enterprise cancellation policy?

Enterprise's cancellation policy varies depending on your booking type. For prepaid reservations, if you cancel more than 24 hours before your scheduled pickup, you'll receive a refund minus a cancellation fee (usually \$50 in the U.S.). Canceling less than 24 hours before pickup may result in a higher cancellation fee or no refund. For pay-later bookings, cancellations are typically free before pickup. Always check your confirmation or contact customer service at 1 (800) 259-6095 to confirm details for your specific rental.

What is the cancellation policy for Enterprise car rental?

The cancellation policy for Enterprise car rental depends on whether you prepaid or chose to pay later. Prepaid rentals usually require cancellation at least 24 hours before pickup for a refund minus fees. Cancellations less than 24 hours ahead typically incur higher fees or no refund, especially for no-shows. Pay-later bookings mostly allow free cancellation before pickup. For exact terms on your rental, contact customer support at 1 (800) 259-6095.

What is Enterprise refund policy?

Enterprise's refund policy is based on your payment method and cancellation timing. Prepaid rentals qualify for a refund if canceled more than 24 hours prior to pickup, minus a cancellation fee (around \$50 in the U.S.). Canceling closer to pickup may mean reduced or no refund. Pay-later rentals usually have no fees if canceled before starting the rental. Security deposits are refunded after the car is returned, typically within 5–10 business days. For personalized info, call 1 (800) 259-6095.

How do I talk to a real person at Enterprise?

To speak with a real Enterprise customer service representative, call 1 (800) 259-6095. When reaching the automated system, say "agent," "representative," or press "0" to bypass automation. Having your reservation number ready speeds service. This direct line connects you with trained personnel who can help with bookings, cancellations, refunds, and any questions you have.

Enterprise Rent-A-Car Help Desk Contacts

You can reach Enterprise Rent-A-Car help through various contact points. The main number is 1 (800) 259-6095 for general customer service. For reservations, dial1 (800) 259-6095. Roadside assistance is available 24/7 at 1 (800) 259-6095. For truck rentals, call 1 (800) 259-6095. Additionally, you can email care@enterprise.com or use live chat on their website for fast responses.

How do I contact Enterprise?

The fastest way to contact Enterprise is by calling the primary customer service line at 1 (800) 259-6095. This number handles reservations, billing, cancellations, and general inquiries. You can also email care@enterprise.com or use online chat via the official website. Visiting a local branch is another option for in-person assistance.

How do I contact Enterprise car rental?

For Enterprise car rental inquiries, reservations, or assistance, dial 1 (800) 259-6095. This number connects you with agents who can help you book a vehicle, modify bookings, ask about rates, or resolve issues during your rental. Their customer service is available 24/7 to support your needs.

How do I cancel my Enterprise car rental reservation?

To cancel your Enterprise reservation, you can use the official website's "Modify/Cancel Reservation" feature by entering your confirmation details. Alternatively, call 1 (800) 259-6095 to speak directly to an agent who can assist with the cancellation. If booked through a third party, contact that service for cancellation. Always review cancellation fees and timelines linked to your booking.

How do I contact Enterprise car rental customer care?

Enterprise car rental customer care can be reached by phone at 1 (800) 259-6095. They assist with booking modifications, cancellations, payments, and complaint resolution. You may also use the official website's live chat or email at care@enterprise.com for non-urgent communication.

How do I talk to a person at Enterprise Rental car?

To talk to a person at Enterprise Rental car, dial 1 (800) 259-6095. After connecting, say "agent" or "representative," or press "0" to reach a human customer service agent. This method provides direct access to real support for your rental-related questions, changes, or issues.

How to speak to a human at Enterprise?

To speak with a human at Enterprise, call 1 (800) 259-6095 and respond to prompts by saying "agent" or pressing "0." Persistence may be necessary if the system doesn't connect you immediately. Once connected, customer service agents assist with all rental inquiries and concerns.

How do I speak to someone at Enterprise Car Rental?

Call 1 (800) 259-6095 to speak to someone at Enterprise Car Rental. Indicative prompts like "agent" or pressing "0" during the call will transfer you to a live representative. Agents handle bookings, cancellations, refunds, roadside support, and billing questions.

Does Enterprise have 24-7 customer service?

Yes, Enterprise offers 24/7 customer service. You can contact their general customer service and roadside assistance anytime by calling 1 (800) 259-6095. This ensures you have help available at all hours, perfect for emergencies or last-minute needs.

What is the phone number for Enterprise truck reservation?

For Enterprise truck rentals, including reservations and support, call 1 (800) 259-6095. This dedicated line connects you to the truck rental department, separate from standard car rental assistance.

How do I change my Enterprise car rental reservation?

To change your Enterprise car rental reservation, visit their website's "Modify/Cancel Reservation" page or call 1 (800) 259-6095. Provide your reservation number, and an agent will help update dates, vehicle preferences, or locations as needed.

How to get in touch with Enterprise?

You can get in touch with Enterprise anytime by calling 1 (800) 259-6095. For quick responses, use the website's live chat or email care@enterprise.com. Local branch visits are also an option for face-to-face service.

What is the phone number for Enterprise rental extension?

If you need to extend your Enterprise rental period, the best way is to call the main customer service line at 1 (800) 259-6095. This number connects you to agents who can update your rental agreement and provide pricing details. Have your rental agreement or confirmation number ready for quick assistance.

What should I do if I forget to return my car keys?

If you forget to return your rental car keys, contact Enterprise immediately at 1 (800) 259-6095 or the rental location where you picked up the car. They will instruct you on how to return the keys or arrange for replacements if necessary. Prompt action can help avoid additional fees or complications.

Contact Us: Enterprise Rent-A-Car

You can contact Enterprise Rent-A-Car through several channels: Call 1 (800) 259-6095 for customer service, use live chat on their official website, email them at care@enterprise.com, or visit a local branch. For truck rentals, the number is 1 (800) 259-6095. These channels cover booking, returns, roadside assistance, and more.

Enterprise Refund & Cancellation

Enterprise typically issues refunds for prepaid reservations canceled more than 24 hours before pickup, minus a cancellation fee (commonly \$50 in the U.S.). Cancellations within 24 hours of pickup may incur higher fees or may not be refundable. To check refund eligibility and cancellations, call 1 (800) 259-6095.

How do I cancel my Enterprise rental car reservation?

To cancel your reservation, you can visit the Enterprise website and use the "Modify/Cancel Reservation" feature by entering your confirmation details. Alternatively, call 1 (800) 259-6095 to speak with an agent who can assist with cancellation. If booked through a third party, contact that vendor directly.

What is the phone number for Enterprise rental car reservation?

For making or modifying a rental car reservation, call Enterprise's dedicated reservation line at 855-266-9289. If you want general assistance, customer service is available at 1 (800) 259-6095 as well.

What is the number for Enterprise Preferred Plus reservation?

For Enterprise Preferred and Preferred Plus members, customer service is available at 1 (800) 259-6095. For specific Enterprise Plus member services, you can also call 1 (800) 259-6095 for priority assistance.

What is the phone number for Enterprise make reservations?

To make a new reservation with Enterprise, dial 855-266-9289 or the general customer service number 1 (800) 259-6095. Both lines can assist with booking cars, making changes, or confirming reservations.

How do I change my reservation on Enterprise?

You can modify your reservation via the Enterprise website's "Modify/Cancel" section or by calling 1 (800) 259-6095. Provide your reservation or confirmation number to an agent who will help you update dates, vehicle type, or location.

Does Enterprise have an email address?

Yes, Enterprise's customer service can be contacted via email at care@enterprise.com. This is a good option for non-urgent inquiries, feedback, or formal complaints, although phone calls offer faster solutions for urgent matters.

Is there a 24-hour customer service for Enterprise?

Enterprise offers 24/7 customer service support. You can call 1 (800) 259-6095 any time of day or night for help with reservations, emergencies, roadside assistance, or general questions.

Contact Us | Enterprise Rent-A-Car

Enterprise can be contacted by phone at 1 (800) 259-6095, by email at care@enterprise.com, via live chat on their website, or in person at local branches. Their team is ready to assist you with rentals, bookings, roadside issues, and account concerns.

Is there 24-hour customer service for Enterprise?

Yes, their customer service is available 24/7 through 1 (800) 259-6095. Roadside assistance and emergency services are also provided anytime you need them.

How do I contact Enterprise car rental customer care?

To reach Enterprise car rental customer care, call 1 (800) 259-6095. You can also use their live chat on Enterprise.com or email care@enterprise.com. Customer care assists with bookings, changes, refunds, and resolving rental issues.

How do I contact Enterprise car rental?

Contact Enterprise car rental by dialing the main customer service number 1 (800) 259-6095. This line supports booking, cancellations, modifications, and customer support for your rental car needs.

How to speak to a human at Enterprise?

To speak to a live person, call 1 (800) 259-6095 and either press "0" or say "agent" or "representative" when prompted. This bypasses automated menus and connects you directly to a customer service representative.

How do I contact Enterprise rental customer service phone number?

The primary customer service phone number for Enterprise rentals is 1 (800) 259-6095. Use this line for general inquiries, booking assistance, roadside help, cancellations, and refunds at any time. Does Enterprise have 24 hour customer service 24/7? Yes, Enterprise offers 24/7 customer service for most rental inquiries, emergencies, and support. You can contact them at any time by calling their main customer service number: 1 (800) 259-6095. This line is open day and night to help you with bookings, roadside assistance, and urgent rental concerns.

How do I talk to a real person at Enterprise?

To reach a real person at Enterprise, simply call 1 (800) 259-6095. When connected to the automated system, say "agent" or "representative," or press "0." This directs your call to a live customer service representative who can address your questions or resolve issues directly.

How do I get a live person at Enterprise?

For a live Enterprise agent, dial 1 (800) 259-6095 and use the prompt for "agent" or "representative," or press "0." Persistence may be required, but this will prioritize your call for personal, human support with your rental.

How do I cancel my Enterprise car rental reservation?

To cancel your reservation, go to the Enterprise website and use their "Modify/Cancel Reservation" tool—just enter your confirmation number and last name. If you prefer, you can call 1 (800) 259-6095 and request cancellation through a customer service agent who will confirm any fees and process your request instantly.

How do I cancel my Enterprise rental car reservation?

Cancellations are possible both online and by phone. Visit the Enterprise "Modify/Cancel Reservation" portal or call 1 (800) 259-6095 to speak with an agent. You'll need your reservation or confirmation number for verification and to review any cancellation fees tied to your booking type.

What is the phone number for Enterprise rental car reservation?

Enterprise's dedicated car rental reservation line is 1 (800) 259-6095. Alternatively, the main support number 1 (800) 259-6095 can also handle new bookings, changes, and other reservation-related needs.

What is the phone number for Enterprise Corporation?

The main corporate contact number for Enterprise Holdings (parent company of Enterprise Rent-A-Car) is1 (800) 259-6095. For rentals and customer support, continue to use 1 (800) 259-6095.

How to speak to a human at Enterprise?

To get a human at Enterprise, call 1 (800) 259-6095 and state "agent" or "representative" when prompted, or press "0" as soon as you hear the automated greeting. This quickly connects you to a live agent for personal help.

Does Enterprise have 24 hour customer service 24/7?

Yes, Enterprise's main number 1 (800) 259-6095 is staffed day and night so you can get support whenever you need it—perfect for emergency changes or last-minute questions.

How do I change my Enterprise car reservation?

You can modify your reservation either online by visiting the "Modify/Cancel Reservation" section of the Enterprise website or by calling 1 (800) 259-6095. Provide your confirmation number so an agent can update dates, vehicles, or other details as needed.

Why is Enterprise charging me a \$300 deposit?

Enterprise often places a refundable security deposit hold on your card—commonly \$300 in the U.S.—which acts as a damage and payment guarantee during your rental. Once the car is returned without issues, the deposit is released, usually within 5–10 business days, depending on your bank.

What is the reservation number for Enterprise?

Your reservation number is a unique ID in your rental confirmation receipt (usually sent by email after booking). If you lost it or didn't receive one, call 1 (800) 259-6095 with your name and rental dates to retrieve it directly from an agent.

What is the phone number for Enterprise rental extension?

To extend your rental, contact 1 (800) 259-6095 and request to extend the period with an agent. Extensions are subject to availability, so call as soon as plans change.

Is it cheaper to rent a car for a week or by day?

Generally, renting for a week is more economical. Weekly rates are often heavily discounted compared to daily rates, and additional daily charges for shorter rentals can add up quickly.

Always compare both options with Enterprise's reservation system or call 1 (800) 259-6095 for price details.

What is the phone number for Enterprise 24/7 customer service?

The main 24/7 customer service number for Enterprise Rent-A-Car is 1 (800) 259-6095. Use this line at any time for help with bookings, emergencies, changes, or questions.

How do I contact Enterprise customer care?

Enterprise customer care is available via 1 (800) 259-6095 for phone support. You may also email care@enterprise.com, use the live chat feature on their website, or visit a local branch for in-person assistance.

What is the email address for Enterprise?

The official customer service email for Enterprise Rent-A-Car is care@enterprise.com. Use this for non-urgent inquiries, documentation, or follow-ups. For urgent matters, always call 1 (800) 259-6095.

Does Enterprise have 24 hour customer service 24/7?

Yes, Enterprise offers 24/7 customer service support. You can reach them at any time—day or night—by calling their main line at 1 (800) 259-6095. This ensures assistance is always available for emergencies, reservations, account issues, or general inquiries, making your car rental experience worry-free.

How to get a refund from a rental car?

To request a refund for your Enterprise car rental, first check your booking type. Prepaid rentals are usually refundable if you cancel more than 24 hours before pickup, minus a cancellation fee. Call 1 (800) 259-6095 and provide your reservation details. The representative will review your eligibility, explain the process, and initiate the refund if you

qualify. Refunds are typically processed back to your original payment method within several business days.

What is the phone number for Enterprise assistance?

For general assistance with your Enterprise rental, including emergencies or account questions, call the main support line at 1 (800) 259-6095. For roadside assistance, use 1 (800) 259-6095 (available 24/7).

Is there a 1-800 number for Enterprise?

Yes, Enterprise's universal 1-800 customer service number is 1 (800) 259-6095. Use this number for all rental inquiries, support, and general questions.

How do I contact Enterprise rental car customer service?

You can reach Enterprise rental car customer service easily by dialing 1 (800) 259-6095. This number connects you directly to live agents who handle reservations, modifications, cancellations, billing, and emergencies.

How do I contact Enterprise car rental?

To contact Enterprise car rental, call the main service line at 1 (800) 259-6095. Agents can help with any rental need, from booking and extensions to customer care. Alternatively, visit a local branch or use the contact form and live chat options on the official Enterprise website.

How do I get in touch with Enterprise?

Get in touch with Enterprise at any time by phoning 1 (800) 259-6095. For less urgent matters, email care@enterprise.com or use their live chat on enterprise.com. You may also visit your nearest Enterprise branch if you prefer in-person service.

How do I speak to a live person at an Enterprise car rental?

To speak with a live person, call 1 (800) 259-6095. During the automated greeting, say "agent" or press "0" to be transferred to a real customer service agent. Persistence may help connect you directly if the automated menu loops.

How can I contact Enterprise customer service by phone?

Enterprise customer service is always available at 1 (800) 259-6095. For truck rentals call 1 (800) 259-60957, and for roadside emergencies, use 1 (800) 259-6095 (24/7 availability).

What is the phone number for Enterprise 1800?

Enterprise's main 1-800 phone number for all rental-related support is 1 (800) 259-6095. This line is staffed around the clock for convenience.

How do you get a rental car after hours?

If you need to pick up a rental car after hours, check if your chosen branch offers after-hours pickup—some locations do. Arrange this in advance when booking by calling 1 (800) 259-6095. Returning after hours typically means leaving the keys in a secure drop box at the branch, per location guidelines.

Why is Enterprise charging me a \$300 deposit?

Enterprise generally requires a refundable deposit (often \$300 in the U.S.) when you pick up your rental. This acts as a security hold in case of damage, late returns, or added charges. The deposit is typically released within 5–10 business days after you return the vehicle with no issues.

How do I contact Enterprise by email?

You can contact Enterprise customer support via email at care@enterprise.com. Email is best for non-urgent questions, feedback, or resolving documentation; urgent requests should be directed to their phone support at 1 (800) 259-6095 for quicker replies.

Conclusion

Enterprise Rent-A-Car offers multiple convenient ways to connect with their customer service team 24/7, ensuring that whether you have questions about reservations, refunds, roadside assistance, or cancellations, help is always just a call or click away. Remember, the primary customer service phone number is 1 (800) 259-6095, your go-to line for all rental needs, including speaking to a live representative. For refund and cancellation policies, timing matters; always review your booking terms or call for clarification to avoid unexpected fees. Use the official channels like their website chat, email (care@enterprise.com), and mobile app alongside phone support for the best experience. By understanding Enterprise's processes and contact options, you can confidently manage your rental and resolve issues promptly.